

LIFT TICKETS CANCELLATION POLICY

SKI SEASON 2023/2024

One-day ski passes can be purchased for the period November 15, 2023 - April 15, 2024. The passes are valid on the following slopes: SNOWMASS, ASPEN, BUTTERMILK

The cost of a pass when purchased on specific days is:

- until August 19, the price is - \$120 / 1 day
- from August 19 to September 30, the price will be \$130/1 day
- from October 1 to the end of the season - \$140/1 day

1. Lift tickets seller is Rek Travel Services LLC located at 5827 W. Irving Park Rd in Chicago, IL 60634.
2. Your reservation can only be confirmed after full payment received.
 - Departure in November - payment deadline is October 16
 - Departure in December - payment deadline is November 15
 - Departure in January - payment deadline is December 15
 - Departure in February - payment deadline is January 15
 - Departure in March - payment deadline is February 15
 - Departure in April - payment deadline is March 15
3. Payments can be made via the following form:
 - ZELLE (jerry@rektravel.com);
 - check mailed to our office, a picture of the front of the check sent via text message to 773-777-7733 or email to info@rektravel.com (Please make the check out to Rek Travel Services LLC and make sure the entire check is clear and visible),
 - Cash payment at the office
 - Credit Card. We do accept credit card payments. Credit cards processing fee is 4% of the transaction amount. (CC authorization form is required).
4. Rek Travel is not responsible for hotel and transport reservation for ski season 2023-2024. The customer is responsible for hotel and transport reservation
5. LT pick up: Rek Travel, 5825/27 W. Irving Park Rd., Chicago, IL. 60634, according to the schedule below:
 - Departure in November – pick up in the last week of October
 - Departure in December - pick up in the last week of November
 - Departure in January - pick up in the last week of December
 - Departure in February - pick up in the last week of January

- Departure in March - pick up in the last week of February
 - Departure in April - pick up in the last week of March.
6. All info you will receive on your cell phone number.
 7. Unused LT are not refundable.
 8. Purchase cancellations are required to be submitted in writing via email (info@rektravel.com), text message (773-777-7733) or Facebook Messenger
 9. Cancellation 30 or more days after first payment no refund issued.
 10. The refunds/ check of the amount paid takes place within 30-45 days
 11. Rek Travel is not responsible for any personal belongings left behind, left unsupervised or lost.
 12. Rek Travel reserves the right to refuse service to customers for no reason
 13. Rek Travel reserves the right to change the terms & conditions of the Company Policies/ Regulations